

On-Demand

2024

Webinar

**CCPA Consumer
Requests: How to
Receive, Review and
Respond**

**Originally presented on
Tuesday, November 12
(1.5 hours)**

*Presented by John M. Davis, Esq.
Associate, Aldrich & Bonnefin, PLC**



WHO SHOULD ATTEND

Compliance managers, operations managers, bank and/or credit union counsel, risk officers, privacy officers, information security officers, IT managers and auditors

**Presented by Counsel for Bankers' Compliance Group®
ALDRICH & BONNEFIN, PLC**

In 2018, California passed one of the most comprehensive data protection laws ever enacted in the United States, "The California Consumer Privacy Act of 2018" (CCPA), set forth in California Civil Code Section 1798.100 et seq. The CCPA is a broad law that requires California businesses to adhere to a number of obligations with respect to the "personal information" of California residents.

Among other things, the CCPA grants California residents the right to request that businesses disclose, delete, and/or correct the personal information businesses collect and maintain about them. These rights are commonly referred to as the "Request to Know" (RTK), "Request to Delete" (RTD), and the "Request to Correct" (RTC) (collectively "CCPA Requests"). The CCPA includes regulations which dictate how businesses must receive and respond to CCPA Requests received. As such, institutions need to ensure their policies and procedures for receiving and responding to CCPA Requests comply with the applicable regulatory requirements.

This one-and-a-half hour Webinar will provide a detailed discussion of the regulatory requirements institutions must comply with when receiving and responding to CCPA Requests, including among others, what information is covered by the CCPA, how to set up and respond to CCPA Requests, and the practical implications of not complying with CCPA Requests. There will be plenty of time for questions and answers.

HIGHLIGHTS

- What personal information is covered by (or exempt from) the CCPA?
- How do we set up, verify, and respond to CCPA Requests?
- What are the deadlines for responding to CCPA Requests?
- Must we respond to CCPA Requests submitted by non-customers?
- Discussing the impact that the CFPB's Open Banking Rule will have on RTKs.

ON-DEMAND STREAMING AVAILABLE



BANKERS' COMPLIANCE GROUP®

phone: 800.742.3600

fax: 949.474.0617

Email: info@bankerscompliancesgroup.com



*Janet Bonnefin has retired from the firm.

Information Security: Incident Response and Breach Notification — On-Demand

ON-DEMAND WEBINAR

This Webinar was originally presented on November 12, 2024. There will be no live Q&A sessions but the recording does include the recorded Q&A sessions. This program is 1.5 hours in length.

Member Status	On-Demand Pricing
BCG Member	\$295
BCG Non-member	\$395

REGISTRATION

BCG Members: To register, contact your institution's Main Contact or, if authorized, log in at <https://register.bankerscompliancegroup.com/subadmin> and select "On-Demand Events." Registrants will receive an email with instructions on how to access the On-Demand Webinar and download the materials within approximately 24 hours after the purchase has been made.

BCG Non-members: If your institution has previously registered for a BCG event, using your institution's username and password, log in at <https://register.bankerscompliancegroup.com/subadmin> and select "On-Demand Events." Registrants will receive an email with instructions on how to access the On-Demand Webinar and download the materials within approximately 24 hours after we have confirmed your payment has been received.

If you have not established an online event registration account, contact Katrina Jensen at 800-742-3600 or email her at info@bankerscompliancegroup.com to obtain a username and password.

PAYMENT

BCG Members: This On-Demand Webinar is offered to BCG Members on an optional basis. We will include the registration fee on the BCG Member's monthly BCG invoice.

BCG Non-members: Non-members may pay by credit card or check. To pay by credit card, follow the credit card instructions during the online registration process. Major credit cards are accepted. To pay by check, make checks payable and mail to **Aldrich & Bonnefin, PLC, P.O. Box 19686, Irvine, CA 92623-1029**, and indicate the event for which you are registering. Registrants will receive an email with instructions on how to access the On-Demand Webinar and download the materials within approximately 24 hours after we have confirmed your payment has been received.

CANCELLATION POLICY

BCG Members: Once you click "Save" on the registration page, your registration fee is non-refundable.

BCG Non-members: Once your payment for the On-Demand Event is complete, your registration fee is non-refundable.

ACCREDITATION

(Continuing Education credit will be provided only to the registrant)

MCLE: As an added benefit we are offering this Webinar to in-house attorneys for MCLE credit. This activity has been approved for Minimum Continuing Legal Education credit by the State Bar of California in the amount of **1.5 hours**. Aldrich & Bonnefin certifies that this activity conforms to the standards for approved education activities prescribed by the rules and regulations of the State Bar of California governing minimum continuing legal education.